

COACHING SESSION SIMULATION

Coaching Demo “Check it” Form - #1



Evaluation Notes:

After the session, enter notes and feedback regarding the checkpoints below. The objective of providing feedback is to help the Crew Trainer Improve on their ability to train. You will use these checkpoint notes to give the Trainer feedback and complete the Crew Trainer Verification: Final Certification.

1 Did the Crew Trainer exhibit the following Coaching Traits during the Coaching Simulation? Yes/No _____

- Positive
- Supportive
- Observant
- Knowledgeable
- Enthusiastic
- Clear

What did they do well?

How might they improve their areas of opportunity?

2 Did the Crew Trainer exhibit proper knowledge of the station and correct procedures? Yes/No _____

What did they do well?

How might they improve their areas of opportunity?

Once you’ve completed each of the fields, set an appropriate time and place to discuss your findings and provide them the Crew Trainer Performance Evaluation.

This is an optional resource for independent franchisees (who choose to use it). Franchisees are independent employers and each franchisee and each franchisee restaurant is unique. Therefore, Franchisees may choose to use all, some, or none of this resource in operating their own McDonald’s restaurant(s). If you work for a franchisee organization, please check with your franchisee, or the person designated by your franchisee (for example your General Manager), to determine whether and which of these resources your franchisee has chosen to use, if any.

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Additional Notes:

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