Food Safety 330

ROIP Food Safety Travel Path

Food Safety 331

INTERNAL UNANNOUNCED FOOD SAFETY TRAVEL PATH

Utilize this Travel Path as your guide when completing a Food Safety Verification in the restaurant. As you travel through the restaurant, make observations to help you answer the Food Safety Verification questions. Additional resources include the current Food Safety Booklet, Food Safety Verification Form, and the Food Safety Guide (included in the ROIP Workbook).

	Introduction and Knowledge Check Questions			
		Restaurant Area	Supporting Information	
1.	Din	ing Room		
		Introduce yourself to the manager Explain the purpose of the visit	 Welcome them to walk with you (not required) Inform them you will need some of their time for questions, etc. 	
2.		nager's Office		
		Discuss Knowledge Check questions	 Without referencing materials, what are the symptoms of when an employee cannot work? The manager must recall a minimum of the first three: Vomiting A sore throat with fever Diarrhea Has a lesion containing pus such as a boil or infected wound that is open or draining that is not properly covered or protected Explain that it is important to know this without a training aid in case they find out that an employee is sick and need to know right away which symptoms require them to be excluded from working. If an employee with these symptoms is working, they could spread their illness to the food and others. What are the reportable illnesses? Managers may reference materials, if available: Salmonella Hepatitis A Virus Norovirus E. Coli (Shiga toxin-producing) When can an ill employee return to work?	
Do	ume	ntation	□ Last 60 days of completed Daily Food Safety Checklists	
		Ask for and review documentation	 Last two Monthly Food Safety Procedures Verifications Pest Management Service Report Procedures for non-food spill clean-up ServSafe or equivalent certificates for all managers Records or tracking for food safety training of all employees The last Health Department Inspection Report 	
		Request pyrometer		
		Ask about hourly handwashing procedures and when the next handwashing will begin	 Observe to ensure handwashing procedure is followed as described 	
		Ask about the process for cleaning UHC trays and utensils every four hours	□ Observe to ensure a process is followed as described	
		Conducting t	he Review	
		Restaurant Area	Supporting Information	
3.	Har	nd Sink Areas (check all hand sinks and towel buckets)		
		Wash hands	It is important to model good handwashing behavior as you will be contacting food/food contact supplies during your review.	
		Check supplies (check all hand wash sinks)	🗸	
		Check that warm water is available (check all hand wash sinks)		
		Hand sinks are easily accessible		
		Measure sanitizer concentration in all clean towel buckets	The chlorine test strip is used to confirm that the sanitizer concentration is at 50 ppm or above	
4.	Ice	Machine/ <mark>Soda Dispenser</mark> Areas		
		Assess ice machine, ice chutes, ice bins, ice scoops & transfer bucket	Assess the back of house ice machine. Ice chutes on soda dispensers can also be assessed.	
		Check floor and drains for standing or puddling water		
		Verify pyrometer calibration		
5.	Ref	rigerated Areas (Check the two most frequently used reach-in refrigo	erators and freezers in each area)	
		Ensure freezers are operating properly and that items are solidly frozen		

		Check that refrigerated products are at or below a temperature of 40°F.	
		Check that primary/secondary shelf lives are in code	
6.	Pre	p Area/Grill/Fryer/Prep Table Area	
		Assess employee behaviors (handwashing, glove use, and	
	П	employee personal hygiene procedures)	
		Chemicals stored away from food and packaging	
		Sanitized towels are not left sitting out on surfaces	
		Proper use of blue gloves and dedicated utensils used to prevent	
	ш	cross-contamination	
		Proper use of clear/white gloves	
		Check that all produce, cheese, and melted butter at the prep	
		table, as well as any egg/protein product held with TPHC at the	
		grill station, is marked with a secondary shelf life and is not	
		expired	
		Check utensils and UHC trays for cleanliness and no build-up and	
	ш	condition (not cracked or damaged)	
		Check fryer baskets for loose wires	
	•	Check the internal temperature of 10:1, 4:1, Filet-O-Fish, Round	
	•	Egg and Breakfast Sausage/Breakfast Steak, with the shift	
		manager taking at least one set of beef temperatures (preferably	
		4:1)	
	•	It is not required to check every product in a protein category,	
		however, if the restaurant cooks other products during your visit,	
		evaluate the product temperature	
		Check under grills and fryers for excessive build-up or signs of	
		pests	
		Managers know how to correctly complete food safety checks	
7.	Bac	ck Sink Area	
		Check for hot water 110°F or higher	
		Check that the back sink functions with all required supplies	
		Measure sanitizer concentration of sanitizer solution at the back	Quat test strip to confirm that the concentration is at 200 ppm or
		sink	above
		Check warewasher (if used) function and measure sanitizer	
		concentration	
		Check function of soap and sanitizer dispensers	
		Raw meat utensils washed separate and washed last	
		Floors, walls, and ceilings in good repair	
		Check floors for puddling water, missing tiles, and signs of pests	
8.	Bac	ck of Restaurant (Storage Room & Walk-ins)	
		Evaluate walk-in refrigerator (take product temperature) and	
		freezer (read air temperature)	
		Check to see if food is covered/wrapped and stored properly	
		Check primary and secondary shelf lives of products in the walk-in	
		refrigerator (focus on produce, fresh beef)	
		Check for any previously heated foods being saved	
		Check for approved food products and chemicals stored away	
		from food packaging Check for signs of pest infestation and for exterior pest entry	
		points, including drive-thru windows being left open when there are no cars in the drive-thru (applies to all drive-thru windows).	
		Check water filters (If on Coke Program, mark yes)	
		Floors, walls, ceilings, and equipment are clean and in good repair	
		(including excessive ice build-up on walk-in freezer condenser).	
9.	Ero	ont counter/self-serve beverage area	
Э.		Check towel buckets	
		Chemicals stored away from food	
		lce chutes are clean with no build-up	
		Orange container with a lid and dedicated scoop used for nut	
		containing mix-ins	
		The primary shelf life of milk and apples	
		Check under BIM machine for signs of build-up or pests	
10.		strooms	
		Check handwashing sinks (supplies and warm water)	All hand sinks must have warm water with at least 1 stocked soap
	_	Carle (asking and manning)	dispenser and hand towels/working hand dryer available.

11.	Ext	erior	
		Check for signs of pest infestation	
		Check corral	
	Communicate Results		
		Restaurant Area	Supporting Information
12.	Ma	nager's Office	
		Review any outstanding documentation	
		Review any outstanding documentation Complete form	

2021	FOOD SAFETY VERIFICATION	Points
	CRITICAL FOOD SAFETY	
FS1-US	Is the restaurant free of a pest infestation and/or signs of an active pest infestation in the restaurant building, adjoining corral and any area within 10 feet of the building? Inside the restaurant has visible infestation Inside the restaurant shows signs of infestation Outside the restaurant has visible infestation Outside the restaurant shows signs of infestation Un-trapped live rodent(s) Live cockroach(es) Rodent droppings Other	Critical: Yes/No
FS2-US	Are the internal temperatures of beef patties after cooking at or above 155°F? Product name: Temperature settings and cooking timers are not set correctly Maximum run size exceeded Patties not laid and removed in the proper sequence Release sheets are not in good condition or not tightly placed on platen Release sheets are not squeegeed between every run and wiped off with a grill cloth at least four times every hour Patties not solidly frozen or shows signs of thawing Grill is not in good repair Other	Critical: Yes/No
FS3-US	Are the internal temperatures of chicken products after cooking at or above 165°F? Product name: Temperature settings and cooking timers are not set correctly Maximum run size exceeded Proper fryer baskets not being used or are overfilled Oil levels in fryers are not correct Portions not solidly frozen or shows signs of thawing Fryer is not in good repair Other	Critical: Yes/No
FS4-US	Are the internal temperatures of Filet-O-Fish portions after cooking are at or above 155°F? Temperature settings and cooking timers are not set correctly Maximum run size exceeded Proper fryer baskets not being used or are overfilled Oil levels in fryers are not correct Portions not solidly frozen or shows signs of thawing Fryer is not in good repair Other	Critical: Yes/No
FS5-US	Are the internal temperatures of breakfast steak and breakfast sausage after cooking at or above 155°F? Product name: Temperature settings and cooking timers are not set correctly Maximum run size exceeded Patties not laid and removed in the proper sequence Release sheets are not in good condition or not tightly placed on platen Release sheets are not squeegeed between every run and wiped off with a grill cloth at least four times every hour Patties not solidly frozen or shows signs of thawing Grill is not in good repair Other	Critical: Yes/No

	Are the internal temperatures of round eggs after cooking at or above 155°F?	
FS6-US	 Temperature settings and cooking timers are not set correctly Eggs not laid and removed in the proper sequence Egg ring not positioned properly on the grill surface or egg cooker not level on the floor Improper amount of water is poured into the center of the egg ring or timer is not started immediately after pouring the water Egg ring or egg cooker is not in good repair Grill is not in good repair Other 	Critical: Yes/No
FS7-US	Can managers (or staff assigned to complete the checklist) demonstrate they have been trained on properly completing the procedures on the Food Safety Daily Checklist and can take corrective action? Select 2 or more, as applicable: Output Pyrometer is not being properly placed in the center of the patties Not all the 4:1 patties cooked are checked The manager does not know the correct minimum cooking temperature requirement The manager does not take proper corrective action when a product is undercooked Other	Critical: Yes/No

	Scored Food Safety	
	Are all Time-Temperature Control for Safety (TCS) refrigerated products in code (within primary shelf life)? If no, mark what product is not in code:	
	○ Fresh beef	
	○ Produce	
FS8-US	○ Cheese / Eggs / Dairy	5
1 00-00	○ Canadian bacon	3
	○ Apple Slices	
	○ Milk	
	○ Shake / Sundae mix	
	Other	
	Handwashing sinks:	
	Is there warm running water and required supplies at all handwashing sinks? Are hand washing sinks easily accessed by employees and only used for hand washing, not preparing food or storing equipment?	
	Hand washing sink knobs/automatic tap not working well	
	Soap dispenser empty / not working	
FS9-US	No warm running water of at least 100°F	5
	No paper towel/working hand dryer	
	Hand washing sink/tap obstructed and not accessible	
	Hand washing sink used for other purposes	
	○ Other	
	Handwashing procedure:	
	Are hands properly washed at the required times following hand washing procedures? Is there a system in place to	
	ensure hourly hand washing by all employees?	
	Hands not washed on hourly basis	
	Hand washing clock / timer not working / not in use / system not in place	
FS10-US	O Hand washing activity not monitored	
	◯ Hands not washed after using restroom / taking a break	5
	○ Hands not washed after handling raw products and working on other station, e.g., prep table	
	○ Hands not washed after tasks (i.e. handling waste, cell phone usage, touching face, hair, picking items off	
	floor, etc.)	
	○ Proper hand washing procedure not followed	
	○ Other	
	Sanitized towel/cloth buckets:	
	Do sanitized towel buckets contain towels and chlorine sanitizer solution at the correct concentration checked with a	
	chlorine test strip?	
	Fresh bucket with sanitized towels not prepared Ruskets not labeled correctly.	
FS11-US	 ○ Buckets not labeled correctly ○ No towels in fresh bucket 	1
1311-03	○ Bucket is soiled	
	Sanitizer level is less than 50 ppm	
	Test strips not available / damaged / expired / not in usable condition	
	Other	

FS12-US	Sanitizer-soaked towels/cloths: Are sanitizer-soaked towels and grill cloths used at food, beverage preparation, and service areas placed into the soiled towel bucket after using and not left sitting out on surfaces? Grill towels left out on kitchen surfaces Cloth towels left out on kitchen surfaces Cloth towels left out on beverage/service areas	3
	 Soiled towels mixed with fresh towels in the clean towel bucket Other 	
FS13-US	Utensils sanitizing: Are all in-use UHC trays, grill utensils, prep table utensils, and utensil holders clean (no build up), washed, and sanitized at least every 4 hours as per approved procedure? Do the back sink and soap/sanitizer dispensers or dishwashers function (hot water 110°F or higher in the wash bin/sink) with all required supplies? Does the sanitizer solution have the right concentration when checked with an appropriate test strip? UHC trays, utensils, and utensil holders have excessive grease or build-up Items are not being cleaned and sanitized every 4 hours Back sink dispenser/ware washer not operating properly Sanitizer solution not at the correct concentration Water at back sink is not 110°F or hotter Test strips not available or damaged / expired / not in usable condition	3
	Other	
FS13-US-01	All soiled raw wares that came into contact with fresh beef are washed and sanitized last (unless a warewasher is used). Soiled blue raw beef trays and lids are kept in blue bus box until cleaned. Back sink is properly sanitized after washing wares that came into contact with raw proteins. Raw ware equipment not cleaned last Raw ware equipment not washed separately Soiled raw beef tray(s) / lid(s) are not stored in blue bus box Back sink / Powersoak sink not cleaned after washing raw ware equipment Raw ware equipment is soaking in Powersoak sink Other	0
FS14-US	State of cleanliness: Is the restaurant (all areas) in a good state of cleanliness. In all areas, the floors/walls/ceiling and equipment do not have excessive soil, grease or food debris build up? Are the floors free of standing or puddling water? Excessive build up of dirt/grease/mold on floors/walls/ceiling Excessive build up of dirt/grease/mold on equipment Standing/puddling water on the floor Other	3
FS15-US	State of repair: Is the restaurant (all areas), the floors/walls/ceilings, and equipment functioning properly and in a good state of repair (not cracked or damaged)? The freezers should not have excessive buildup of ice. Floors/drains/walls/ceiling not in good repair (e.g. broken/missing tiles) In-use food contact equipment/utensils/trays cracked or damaged Grease traps in use not functioning properly loe build up in freezer Other	3
FS16-US	Water and ice: Are appropriate measures taken to protect water and ice from foreign material, chemicals, and/or bacterial contamination? Are water filters in date and ice machines free from mold or build up? Water filter(s) not dated (if not serviced by Coke) Water filter(s) bypassed Ice transfer bucket or ice scoop not clean Ice scoop not stored in holder Water / ice not protected from possible contamination Ice machine, bin, or ice chute has visible mold or build up Other	3

FS17-US	Food product opened: Are opened packages of food in storage, (including dry storage, refrigerators, and freezers) covered/wrapped, off the floor and away from walls and stored according to proper procedures? If no, mark what product is not stored properly: Frozen beef	3
FS18-US	Raw food product handling: Are blue disposable glove procedures or dedicated tongs used to prevent cross-contamination when handling all raw meat or poultry products (including shell eggs) at the grill station and fryer station? Are dedicated utensils used for raw products (e.g. the yellow yolk breaking tool is only used to break egg yolks)? Gloves not discarded when removed/are being reused Double set of gloves being worn Proper blue glove procedures for use/removal are not being followed Yellow yolk breaking tool not available	5
	 Yellow yolk breaking tool used for items other than raw eggs Yellow yolk breaking tool is improperly stored in contact with food or utensils used for cooking food Utensils other than yellow yolk breaking tool used to break raw egg yolks Dedicated tongs are used for anything other than handling raw protein products Bare hands used with raw product at grill / fryer Other 	
FS19-US	Ready-to-eat food product handling: Are clear/white disposable gloves worn for food preparation of ready-to-eat foods at the sandwich prep table and salad prep table to prevent bare hand contact with any cooked or ready-to-eat foods? Gloves not worn when preparing sandwiches, salads, or burritos Gloves not replaced when damaged / contaminated Gloves not discarded when removed or being reused Gloves not changed if they become contaminated Clear gloves are used for handling raw products Double set of gloves being worn	5
	Other	
FS19-US-01	Good hygienic practices: Are proper personal hygiene procedures being followed? Crew hair/beard restraint/cover not used properly Manager hair/beard restraint/cover not used properly, where applicable Uniforms and/or apron has excessive encrusted buildup Excessive jewelry on hands and wrists (more than a smooth ring/wedding band) Finger nails are not trimmed, filed and maintained so the edges and surfaces are cleanable and not rough False nails, dirty fingernails or nail polish and not wearing intact disposable gloves Employees consuming food and/or beverages in food prep areas Other	0
FS20-US	Chemical management: Are chemicals stored away from food and packaging? Chemical spray bottles / containers stored in the kitchen Chemical spray bottles / containers stored in the service area Chemicals are stored in dry storage near to food and packaging Chemicals stored in food containers Chemicals improperly used (ex. spraying around open food or packaging) Other	3

	Pest management:	
	Is a pest management program and pest prevention steps and behaviors in place and being managed effectively? Is the restaurant properly pest proofed to prevent entry of pests (e.g. gaps under doors are sealed)?	
	Pest management program is not in place	
	Pest management program is not working effectively	
	Restaurant is not pest proofed	
	Orive-thru window is not closed when not in active use (and there are no cars in the Drive-thru)	
FS21-US	Report is older than 60 days or no pest service report is available for review.	3
	Most recent pest control report recommendations not corrected or there is no action plan to correct	
	○ Dead cockroach(es)	
	○ Trapped rodent(s)	
	○ Trailing ant activity in one area	
	○ High large fly activity greater than 5 in one area	
	Other	
	Are non-food spill clean-up procedures are in place?	
	○ 3N1 cleaner / disinfectant not available	
E000 110	Staff not trained in the use of the non-food spill procedures	4
FS22-US	○ Non-food spill procedures not available	1
	○ Non-food spill procedures not followed	
	Other	
	Frozen products:	
	Are walk-in freezers and any other primary storage freezers operating at 0°F or below? Are secondary storage	
	freezers keeping all products solidly frozen? If no, check which units are not at proper temperature:	
	○ Walk-in freezer or other primary storage freezer is above 0°F and the unit is not in defrost	
FS23-US	Walk-in freezer or other primary storage freezer is above 10°F even if the unit is in defrost.	5
F323-U3	O Product is not solidly frozen in two-door reach-in freezer O Product is not solidly frozen in two-door reach-in freezer	5
	Product is not solidly frozen in grill side reach-in freezer	
	O Product is not solidly frozen in wall-mounted freezer	
	O Product is not solidly frozen in any other unlisted secondary/reach-in freezer	
	Refrigerated products:	
	Are refrigerated products inside all refrigerated units at or below 40°F (including shake/sundae reservoir)? If no, note	
	which units do not meet the temperature standard:	
	○ Walk-in refrigerator	
FS24-US	O Prep Table refrigerator	-
F324-U3	O Pass-through prep line refrigerator	5
	○ Two-drawer grill side refrigerator○ Service area refrigerator	
	○ Shake / Sundae Machine	
	○ Blended Ice Machine	
	Any other unlisted secondary/reach-in refrigerator	
	Are secondary shelf lives of all Time-Temperature Control for Safety (TCS) products held at room temperature and in refrigerators properly marked and within their secondary shelf lives? If no, mark what product is not in code.	
	reingerators properly marked and within their secondary shell lives? If no, mark what product is not in code.	
	○ Produce held at the prep table or chilled rail	
FS25-US	○ Cheese / Eggs / Dairy	
F323-03	○ Canadian bacon	3
	O Apple slices/butter pats at room temperature or chill pans	
	O Product held in refrigerators are not properly marked	
	OP-or-	
	Other	
	Leftover heated foods:	
	Are leftover heated foods discarded (including any shake/sundae mix removed from heat treatment shake/sundae machines)? If no, mark what product:	
E000 110	Shake / Sundae mix	•
FS26-US		3
	○ Sauces / Soups / Gravies	
	Food donation products not stored in freezer	
	Other	

FS26-US-01	Hot holding units: Are heated foods in a hot holding unit at or above 140 °F? If no, select which product(s), which type of hot holding unit(s) (UHC, Marinator, Extended Hot Holding Cabinet, etc.), and if the products are being held without a timing mechanism O Products held without a timing mechanism O Breakfast meats O Egg products O Beef patties Fried chicken products O Fried fish products O Hot cakes O Marinator Extended Hot Holding Cabinet O Other (e.g., sausage gravy, limited time offer (LTO) protein products and/or sauces)	0
FS27-US	Pyrometer: Is the Pyrometer calibrated, working correctly, and is the probe clean? O Probe not complete/missing O Pyrometer not in calibration O Pyrometer / probes damaged O Probe has excessive, encrusted food residue Other	5
FS28-US	Sourcing: Are all food, food packaging, equipment (including utensils), and cleaning chemicals from approved sources? Food not from approved sources Packaging not from approved sources Equipment not from approved sources Cleaning chemicals not from approved sources Other	5
FS29-US	Employee health: Do managers understand employee illness symptoms and reportable illness causes for when an employee cannot be working? Do managers also understand when an employee can return to work after illness? Manager does not know what symptoms (at a minimum, vomiting, diarrhea and jaundice) would result in employees not being allowed to work Manager does not know the procedures to follow when presented with an ill employee Manager does not know when an ill employee would be allowed to return to work Manager does not know the reportable illness causes Employee(s) are observed exhibiting any of the reportable illness symptoms Other	5
FS30-US	Staff training: Are all managers (including shift managers) trained and currently certified in food safety through ServSafe (or an equivalent and accredited food safety training course)? Are all employees trained and verified on food safety and sanitation per McDonald's current training program? Certification date is not current Certification for managers not issued by ServSafe or equivalent/accredited organization Certification records for all managers not available for review during the visit Employee training tracking document not available for review during the visit Not all employees have been trained and verified Other	5
FS31-US	Food Safety Checklists: Are at least the last 60 days of correctly completed Food Safety Daily Checklists available? Are the last two correctly completed Monthly Food Safety Procedure Verifications available? (For Digital Food Safety please reference the Food Safety Guide) 3 or more missing required sections or days within the 14 days record review 12 or more missing required sections or days within the 60 days record spot check Daily Food Safety Book (records) not available Last two completed Monthly Food Safety Procedure Verifications are not available Digital Food Safety less than 80% completion for the last 60 days of Food Safety Daily Checklists Other	5

FS32-US	Health Department Inspections: When reviewing the most recent health department inspection report, have all critical food safety violations noted by the health department been corrected or a plan in place to correct issues? O Health department inspection report not available O Critical violations noted by Health Department have not been corrected O Plan not in place to correct issues Other	5
FS33-US	Allergen management: Are nut containing McFlurry mix-ins kept in the orange container with lid and a dedicated scoop? Orange container not utilized for nut containing mix-ins Dedicated scoop not utilized or available Nut-free mix-ins kept in the orange container	3
	○ Other	

TOTAL FOOD SAFETY POINTS ACHIEVED

100

Notes: Critical Food Safety questions are highlighted in RED. If not compliant, these questions result in visit automatically not meeting standards and must be corrected immediately with auditor agreement to remove the risk before leaving the premises. A follow up visit is required within 14 days.

If the overall score is below 80%, the visit results in not meeting standards and a follow-up is required between 30 - 90 days. Food Safety Review Guide is available for this section.