


GBS Labor
Accountability &
Targets

Charlestown
18833

Date _____ Day of Week: _____

Labor Equation:
Actual Customer Transactions ÷ Crew Hours =
Transactions Per Crew Hour

|  | DT Car Count | | FC Customer Count | | Sandwich Count | | Total Projected Customer Transaction | <u>Actual Customer Trans</u> | Trans (+/-) | <u>Actual Crew Hours</u> | Transaction Per Crew Hour | | Mgr Int |
|--|--------------|--------|-------------------|--------|----------------|--------|--------------------------------------|------------------------------|-------------|--------------------------|---------------------------|--------|---------|
| | Target | Actual | Target | Actual | Target | Actual | | | | | Target | Actual | |
| 5-6 | | | | | | | | | | | 5 | | |
| 6-7 | | | | | | | | | | | 5.8 | | |
| 7-8 | | | | | | | | | | | 6.2 | | |
| 8-9 | | | | | | | | | | | 6.2 | | |
| 9-10 | | | | | | | | | | | 6 | | |
| 10-11 | | | | | | | | | | | 6.2 | | |
| 11-12 | | | | | | | | | | | 6.2 | | |
| 12-1 | | | | | | | | | | | 6.2 | | |
| 1-2 | | | | | | | | | | | 6.2 | | |
| 2-3 | | | | | | | | | | | 6 | | |
| 3-4 | | | | | | | | | | | 6 | | |
| 4-5 | | | | | | | | | | | 6.2 | | |
| 5-6 | | | | | | | | | | | 6.2 | | |
| 6-7 | | | | | | | | | | | 6.2 | | |
| 7-8 | | | | | | | | | | | 6.2 | | |
| 8-9 | | | | | | | | | | | 6.2 | | |
| 9-10 | | | | | | | | | | | 6 | | |
| 10-11 | | | | | | | | | | | 5.8 | | |
| DAY TOTAL | | | | | | | | | | | 6.2 | | |